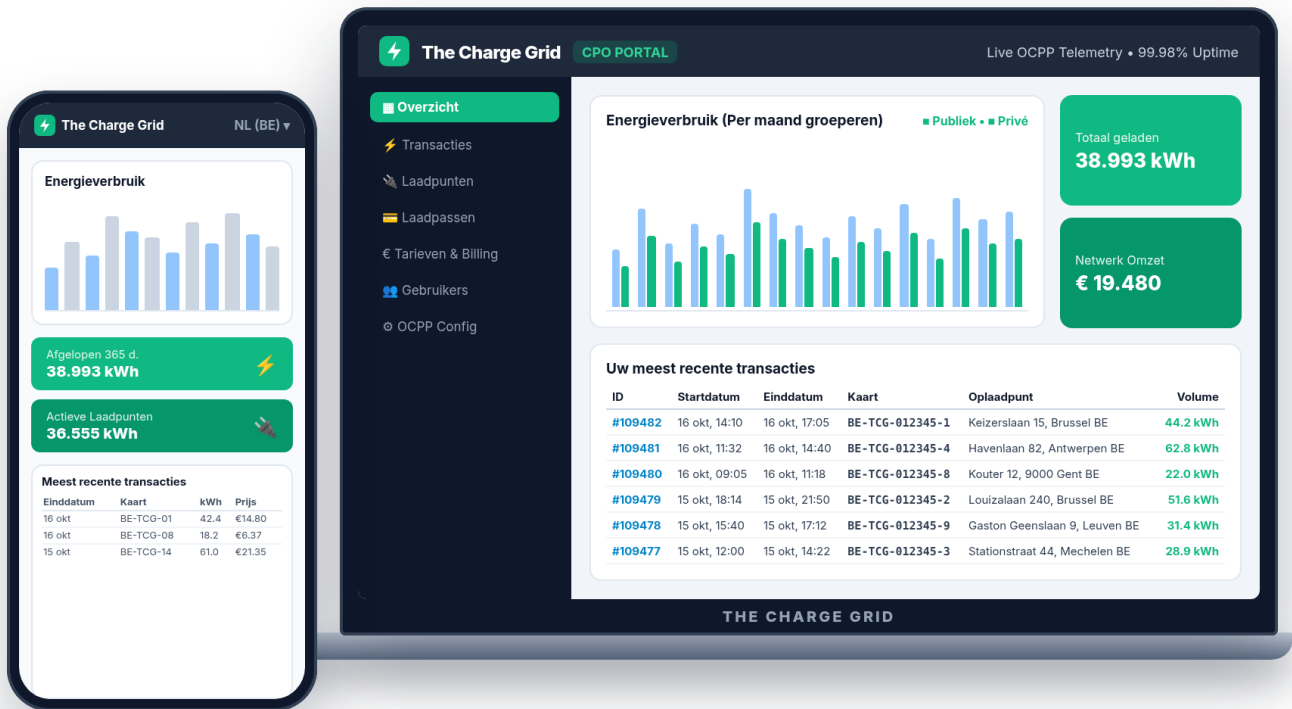




## What is and what does The Charge Grid do exactly as a CPO?

As a Charge Point Operator (CPO), **The Charge Grid** is the technical and operational backbone of your charging infrastructure. While the site owner invests in the charging stations, The Charge Grid ensures that these stations operate smartly, reliably, and profitably.

We take care of the entire technical operation and form the indispensable link between the physical charging station and the electric driver.

### ✓ Full Management and Hardware Independence

The Charge Grid platform is completely hardware-agnostic. This means that virtually any smart charging station (AC and DC) can be connected to our network via the universal OCPP protocol. Through our central dashboard, charge points are monitored remotely 24/7. Faults are detected in real time and often resolved remotely thanks to smart diagnostics, including automatic firmware updates.

### ✓ Turnkey White-Label Solutions

Would you like to offer charging services under your own brand as an installer, property manager, or enterprise? The Charge Grid offers a complete turnkey white-label solution. Both the management portal, the mobile app, and charge cards can be delivered fully in your own corporate identity and brand name.

### ✓ The Most Complete Billing Engine

One of the biggest challenges for commercial charging infrastructure is financial settlement. The Charge Grid features the most complete billing engine on the market that automates all administrative tasks:

- *Automatic invoicing and settlement (Clearing & Settlement)*
- *Flexible tariff management (starting fees, kWh prices, time-based tariffs, or connection fees)*
- *Split Billing (automatic reimbursement of home charging sessions for business drivers)*

### ✓ Advanced Energy Management

The Charge Grid ensures that the power grid is not overloaded. Through our CPO software, charging stations can be controlled smartly (Smart Charging and Load Balancing), so that the available power capacity at a site is always distributed optimally and safely.

The goal of The Charge Grid is to strengthen your charging station management and ensure a seamless and profitable experience for you and your customers.

## Manage your charge point with The Charge Grid management system.

- ✓ **Info Dashboard** with real-time data on the consumption and revenue of your charge point
- ✓ **Manage a single vehicle or an entire fleet** of electric and hybrid cars and charge points
- ✓ **24/7 accessible service desk** for support to charge point users
- ✓ **Automated invoicing system** compliant with **SEPA & EU VAT regulations**.
- ✓ **Split billing** integration (settlement of private electricity costs for business charging at home)
- ✓ Fully **multilingual** across Europe: **UK/DE/NL/BE/FR/IT/ES**
- ✓ **EU-wide roaming** agreements with: **Huject / E-Clearing / Gireve / Eviolin**
- ✓ **CIR database** synchronization with charge cards and **real-time** card authorization
- ✓ Support for **OCHP, OICP, OSCP**
- ✓ **OCPI** support and ability to link multiple **CPOs / MSPs**.
- ✓ **Status / Fault** notifications via email or SMS of a charge point and much more.

## Charging Infrastructure Subscription

Choose the management plan suited to your charging station. **The subscription is cancellable monthly.**

| Subscription choice: (per month)                                                                                                                                                                                                                                                                                                                                                                                               |          | AC Single | AC Double | DC Single | DC Double |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------|-----------|-----------|-----------|
| Backoffice BASIC                                                                                                                                                                                                                                                                                                                                                                                                               | Home     | €4.5      | €5.5      | -         | -         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                | Business | €7.5      | €9        | -         | -         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                | Public   | €8        | €10       | €10       | €12       |
| <ul style="list-style-type: none"> <li>• Free helpdesk 24/7 during office hours</li> <li>• Online monitoring of your charging station and transactions</li> <li>• Use your own charge card (optional)</li> <li>• 24/7 Access to our portal via our website and app</li> <li>• Access to our own and roaming network of charging stations with your charge card</li> </ul>                                                      |          |           |           |           |           |
| Backoffice OPTIMAL                                                                                                                                                                                                                                                                                                                                                                                                             | Home     | €9        | €10       | -         | -         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                | Business | €12       | €13,5     | -         | -         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                | Public   | €12.5     | €14,5     | €24       | €28       |
| <ul style="list-style-type: none"> <li>• All features of our Backoffice Basic package +</li> <li>• 24/7 VIP Helpdesk</li> <li>• Automatic reimbursement of charged electricity</li> <li>• Set your own tariffs on your charging station</li> <li>• Real-time remote restart and updates when needed</li> </ul>                                                                                                                 |          |           |           |           |           |
| Backoffice PLATINUM                                                                                                                                                                                                                                                                                                                                                                                                            | Home     | €14       | €15       | -         | -         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                | Business | €17       | €18,5     | -         | -         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                | Public   | €17.5     | €19,5     | €32       | €36       |
| <ul style="list-style-type: none"> <li>• All features of our Backoffice Optimal package +</li> <li>• Access to all functionalities of our portal</li> <li>• Advanced configuration and management of your charging station on our portal</li> <li>• Extended management of notifications sent by your charging station</li> <li>• Create and manage groups of your own series of charging stations and charge cards</li> </ul> |          |           |           |           |           |

(Prices are excl. VAT. The subscription is cancellable monthly. Terms and conditions apply as long as the subscription is active.)